

Dublin Ranch Optometry updated protocol to comply with CDC guidelines for COVID 19 (effective 6/15/2021)

1. Per updated CDC guidelines face masks are still required in healthcare facilities regardless of vaccination status. All team members and patients will be **REQUIRED TO WEAR A MASK AT ALL TIMES** (masks with valves are not permitted). If you cannot wear a mask, we ask that you return once masks are no longer required in healthcare settings as we reserve the right to refuse services to anyone not wearing a mask.
2. All services will be by appointment only to help us limit the number of patients inside. Appointments will be required for eye exams, frame selects (unless done during an exam appointment), pick-ups and adjustments.
3. We ask that patients do not bring a companion unless the patient is under 18 years old or needs a caretaker/translator.
4. Patients will be asked to use hand sanitizer (provided at the front desk) once they enter the office.
5. Our door will be kept locked during business hours. Please wait outside the door at your scheduled appointment time for someone to let you in.
6. Frame select times will be limited to 30 minutes per patient. A staff member will take the frames out of the display units for patients to try on. We are hoping to limit the number of frames patients try on to a maximum of 10 since all frames will have to be disinfected after each patient.

Please rest assured that we are taking extra precautions to keep all surfaces and hands disinfected – we will sanitize/wash hands after each patient encounter and disinfect all dispensing tables, frames and pens after each use. As was customary, we will continue to sanitize all instruments with alcohol after each patient encounter.

Thank you for your understanding and patience.